

Third Party Authority (TPA)

You can use this form to authorise another person to view and discuss your loan with Finance One or act on your behalf in the management of your loan. This form should not be used by a person who is a Power of Attorney or who is appointed by a Court as an Administrator in respect to the Borrower.

Important Information

Signing this form increases your exposure to the risk of financial abuse. By signing, you are giving the person named in Section 2 the authority to access your loan(s). Please carefully consider whether giving this access is the most suitable option for you.

1. Borrower Details	
Loan Account Number(s):	
Borrower 1	Borrower 2 (if applicable)
Full name:	Full name:
Date of birth:	Date of birth:
Contact number:	Contact number:
Email address:	Email address:
Postal address:	Postal address:

2. Third Party Authority Details	
Individual (must be over 18)	Organisation
Full name:	Organisation name:
Date of birth:	Representative name (if applicable):
Contact number:	Contact number:
Email address:	Email address:
Postal address:	Postal address:
Relationship:	Role (e.g. financial counsellor):

Please note that the TPA will need to provide a copy of their driver licence, passport, 18+ card or birth certificate for identification purposes to satisfy Finance One's obligations by law.

If you require correspondence to be sent to the TPA for a specified period because you are overseas, in hospital, or incarcerated; correspondence will also still be sent to you using the contact details provided on this form.

3. Authority
I/We authorise the TPA described below to: - View/enquire/receive information about me and my loan with Finance One (including credit and account information); - This authority may be used in the management of a complaint and will remain in place for its duration and actions related to its resolution only; and - Provide instructions to Finance One in respect to the management of my loan (excluding the power to vary the terms of my loan agreement with Finance One, such as varying loan repayment obligations or the loan term).

Please indicate whether there is any limitation, restriction, requirement or expiry date that you wish to place on the authority, and the reason that you have chosen to appoint a TPA:

Limitations/Restrictions/Requirements:

Expiry date:

If the expiry date is left blank, this authority remains in place until revoked in writing.

Reason for appointing TPA:

4. Borrower's Acknowledgment

By signing below, I/we confirm that:

- This authority will remain in force until the expiry date above or it is revoked by me or the TPA in writing or verbally;
- Finance One will still send correspondence and notifications to me/us, including details of any material instructions or changes initiated by the TPA affecting my/our loan;
- Finance One may contact me directly if it is unable to contact the TPA within a reasonable period, or where it reasonably believes the TPA may not be acting in my best interests;
- Finance One may rely on the information provided by the TPA as being current and correct;
- This authority excludes the power for the TPA to make or vary my loan repayments or change the term of my/our loan; and
- My/our consent is required to make any changes to my/our loan that may affect contractual obligations to Finance One.

Borrower 1 Signature	Borrower 2 Signature (if applicable)
Date:	Date:

5. Third Party Authority's Acknowledgment

By signing below, I/we confirm that:

- I understand and accept the responsibilities of my authority described above;
- I will only exercise this authority in the best interests of and as directed by the borrower(s) named in this form, at all times, and I will not use this authority for my own personal benefit or gain;
- I will only provide information to Finance One that is current and correct;
- Finance One may suspend or revoke my authority if I act in contravention of my responsibilities; and
- My personal information is being collected to facilitate this authority and will be dealt with by Finance One in accordance with its Privacy Policy, available on its website at www.financeone.com.au.

Signature
Date: